



Member Communication 24<sup>th</sup> October 2007

To                                    «Member\_Name»  
Member Number   «CONSTITUENT\_ID»

The Board of the Credit Ombudsman Service Limited (COSL) has recently resolved to:

- transfer all COSL Category B and Category F Members to COSL Category A Membership
- cancel COSL Membership Category B and Category F.

This change is in response to the Mortgage and Finance Association of Australia (MFAA) cancelling its membership categories of Certified Mortgage Consultant (CMC) and Accredited Mortgage Consultant (AMC).

All COSL Category A Members have voting rights at company general meetings.

**Therefore all COSL Members, including those previously in Category B and Category F, now have a right to vote at any general meeting of COSL.**

If you have any queries in relation to the Membership Category transfer, please contact Mark Wesker on 02 9273 8455 or [mark.wesker@cosl.com.au](mailto:mark.wesker@cosl.com.au).